GupShup Enterprise Mobile Access Guide

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1 Introduction

SMS GupShup Enterprise Edition Mobile Access document is intended to help Users. It is not intended as a specification book and no rights whatsoever can be derived from it. This manual describes the working of SMS Access functions for SMS GupShup Enterprise Edition.
Mobile access will allow you to access your groups through the specified mobile phone(s). You can create new groups too through the specified mobile phone(s).

2 Enabling Mobile Access via Website

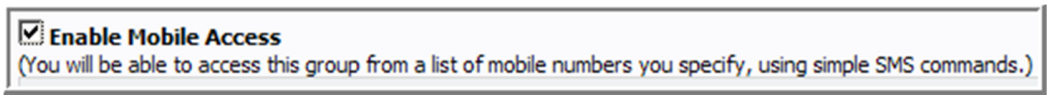
To enable mobile access through website:

Log into your account on http://enterprise.smsgupshup.com.

Click Groups tab on the menu bar.

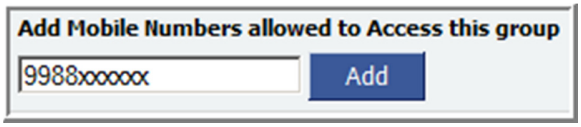
Click on the *Group Settings* tab for the group for which you want to enable mobile access.

Check the *Enable Mobile Access* option.



Note: After enabling mobile access, a successful message is displayed at the top.

Enter the mobile number to which you need to provide access to the group(s). Click on *Add* button.



Repeat above step to add more numbers. You can up to 7 different mobile numbers.

Click on *Save*.

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2.1 Enabling Mobile Access for Creating Groups

To enable mobile access for group creation:

1. Click on ***Settings*** on menu bar.

2. Check ***Enable Group Creation by SMS*** in the ***Advanced Account Settings*** section.
3. Enter the mobile number on which you want to provide this feature. Click on ***Add*** button.
4. Repeat above step to add more numbers. You can up to 7 different mobile numbers.

3 SMS Actions for Groups

Once mobile access is enabled for a particular group, the following actions can be performed –

1. Create new groups
2. Add members to groups
3. Delete members from groups
4. List groups
5. Posting to groups
6. Post message to individual member
7. Post message to multiple members
8. List masks valid for a group

Note: All SMS commands through the mobile phone must be sent to **567678080** or **9220092200.**

3.1 Creating a Group

If group creation is enabled for your mobile number, you can create a group by sending *CREATE <space> GROUPNAME <space> MASK* to 567678080 or 9220092200

3.2 Adding Members to a Group

You can add mobile numbers to a group to which you have mobile access, by sending *ADD <space> GROUPNAME <space> Number1 <space> Number2 <space>……. NumberN* to 567678080 or 9220092200. Please note that the mobile numbers must be Indian.

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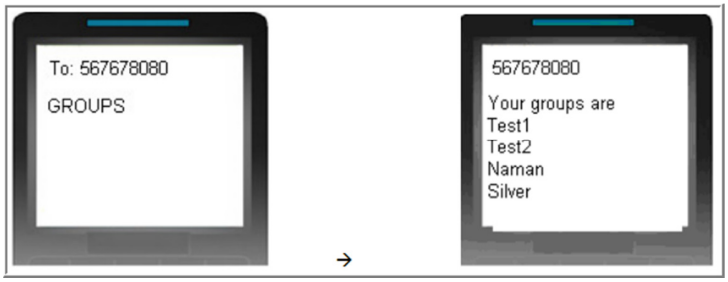
3.3 Deleting Members from a Group

You can delete mobile numbers from a group to which you have mobile access, by sending *DEL <space> GROUPNAME <space> Number1 <space> Number2 <space> ……NumberN* to 67678080 or 9220092200.

3.4 Listing All Groups

This will enable you to see all enabled groups for your mobile number under your account. To see the list, *SMS GROUPS* to 567678080 or 9220092200.



3.5 Posting to a Group

To post on the group, *SMS POST <space> GROUPNAME <space> MESSAGE* to 567678080 or 9220092200.

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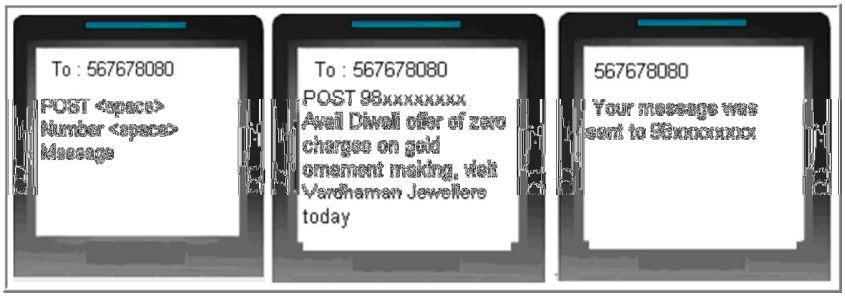
Note: If you are posting using CDMA mobile phones (Reliance/TATA) the maximum length of message is 135 characters. If you are posting via GSM mobile phones maximum length is 300 characters.

3.6 Sending Message to an Individual Member

You can post a message to a single number by sending *POST <space> NUMBER <space> MESSAGE* to 567678080 or 9220092200.



3.7 Sending Message to Multiple Members

You can post a message to multiple numbers by sending *POST <space> Number1 <space> Number2 <space> …… NumberN <space> Message* to 567678080 or 9220092200.

3.8 Listing Masks Valid for a Group

You can see all valid masks for groups enabled on your mobile phone by sending *MASKS* to 567678080 or 9220092200.

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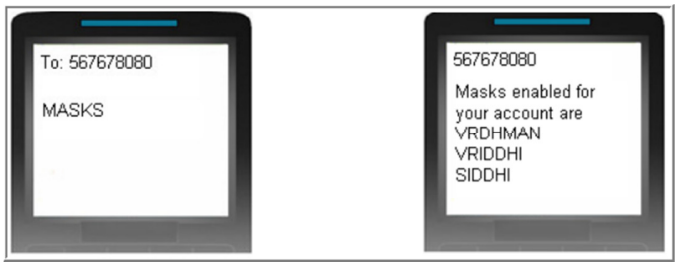

Note: You can also get Help on your mobile by sending **HELP** to 567678080.

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